

Thank you for placing your trust in my judgment by appointing me the mediator in the above matter. I will use my best efforts to meet your expectations.

My association with JAMS is guided by its mission statement:

The Mission of JAMS is to provide the highest quality dispute resolution services to our clients and to our local, national, and global communities. We respect the parties and their representatives, and are committed to achieving the best possible resolution of their dispute.

We accomplish our Mission by cultivating a professional and collegial environment that attracts and develops the most effective and respected panelists and associates; by ensuring uncompromising neutrality, and the highest ethical standards; and, by working together to deliver unparalleled resolution services and results.

JAMS has promulgated Mediators' Ethics Guidelines to which I subscribe. They may be found at: <https://www.jamsadr.com/mediators-ethics/>.

The following is a link that explains the mediation process, which you may find helpful if you have a client who is new to mediation.

<https://www.jamsadr.com/mediation-guide/>

I look forward to our upcoming separate, ex-parte conversations and the eventual resolution of this case.